



Please do call us before you come down to the emergency clinic as the staff may need to prepare for your arrival

Where is the Vets Now clinic?

The clinic is centrally located within your local area. As we provide Out Of Hours care for a number of veterinary practices our location has been chosen to allow easy access for all pet owners. Our clinic team will be able to help you with directions or alternatively ask your daytime practice for a copy of our map and directions (this can also be downloaded from our website www.vets-now.com)

Can the Vet come to my house?

House visits are occasionally necessary but in nearly all situations the best possible care for your pet is available at the Vets Now clinic. Bringing your pet to us will ensure we have immediate access to the drugs and equipment we will need to begin treatment. The Vets Now staff will be able to advise you on safe transport of your pet to the clinic and in some areas we also offer a pet ambulance.

If you do need to attend the clinic please bring any medication that your pet is taking with you.

How do I pay for the service?

Payment should be made at the time of treatment, we accept Cash, Credit and Debit cards. If your pet is insured this may cover the costs.

Please visit www.vets-now.com to find out more information about our service. On our website you will also find useful Pet First Aid leaflets which you can download and keep. These leaflets are very useful but please remember that our advice is free and in an emergency you should always contact a vet.

Getting help for your pet in an Out Of Hours emergency



Vets Now work with your own veterinary practice to ensure that 24 hours a day your pet has access to a vet when they need it.

We are the equivalent of A&E for your pet and we are open at nights, weekends and bank holidays. Our vets don't work during the day and are dedicated to providing care Out Of Hours, working alongside your own vet who is there to provide your pet with care during regular daytime hours.

How do I contact Vets Now?

Using our service is simple. You can either telephone your own practice who will have left a message with your local Vets Now clinic telephone number. Or alternatively you can ask today at reception for a map and contact details for your local Vets Now clinic.

If you need to use the service simply give our clinic a call and our team will be there to provide help and advice for your pet, and see you at the surgery if required.

Can I telephone just for advice?

Of course you can. Vets Now staff are able to give you advice over the phone and they will tell you if they think it's safe for your pet to wait until the morning to see a vet. However if you really do wish to see a vet, rest assured our staff will always be happy to see you.

